

Existing and Planned Measures on Promotion of Racial Equality

Transport and Housing Bureau (Transport Branch)

The Transport Branch of the Transport and Housing Bureau (“TB”) is mainly responsible for formulation of policies on matters relating to Hong Kong's internal and external transportation, including land and waterborne transport, air and sea communications and logistics development. TB is committed to providing quality service to members of the public irrespective of their ethnic origins.

Existing Measures

- Service provided to the public are delivered in both Chinese and/or English.
- The information provided in TB’s website is generally in both Chinese and English.
- TB will arrange interpretation / translation service in eight languages, namely Bahasa Indonesia, Hindi, Nepali, Punjabi, Urdu, Tagalog, Thai and Vietnamese, where appropriate and practicable.

Assessment of Future Work

- TB will review its services from time to time and make improvements, where necessary.

Additional Measures To Be Taken

- TB will encourage staff members to attend training courses to enhance their awareness of racial equality and alertness on the culture and habits of people of different ethnic origins.

For enquiries, please contact Senior Executive Officer (Transport)¹ by e-mail to enquiry@thb.gov.hk or fax to 2868 4643.

**Transport Branch
Transport and Housing Bureau
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